



Lost Wallet Replacement

At the core of this service are Experian's dedicated agents, who access thousands of fraud departments while leading customers through a process of identifying, canceling, and replacing lost wallet contents.

Our services include:

- Identifying missing documents
- Contacting document issuer while customer is on call (if required by issuer)
- Cancelling all lost cards and reporting documents missing
- Completing required forms and delivering to customer for completion
- Initiating fraud affidavit and police reports for stolen wallets
- Making additional resolution calls based on severity of issue
- Note: customers need not pre-register wallet contents to receive Lost Wallet Replacement



Experian's Lost Wallet Replacement goes above and beyond to serve customers with one-on-one help and procedural expertise.

We can help with:

- Personal/Business Credit Card
- Debit Card
- Corporate Credit Card
- Credit Union Card
- Local Bank Card
- Retail Store Card
- Flex Pay Card
- Passport
- Driver's License
- California Medical Marijuana ID
- Military ID
- Traveler's Checks
- Medicare/Medicaid
- Life Insurance Card
- Health Insurance Card
- Auto Insurance Card
- Social Security Card
- Specialized License/Permit
- US Visa/Residency Card